

EU Data Act – Customer information for connected dehumidifiers

1. Purpose of this document

This information serves to fulfill the transparency obligations under the EU Data Act (Regulation (EU) 2023/2854). It describes the type, scope, and use of the data generated by the operation of the connected dehumidifier.

2. Product description

Product: Connected dehumidifier with integrated Tuya IoT module

Manufacturer: Aktobis AG, Borsigstr. 20, 63110 Rodgau, Germany

Connectivity: Wi-Fi

App: Tuya Smart App (generic app from the Apple App Store / Google Play Store)

Description: Electric dehumidifier with sensors for measuring humidity and temperature, as well as remote control via the Tuya IoT platform.

3. What data is generated?

The following data is generated when the device is in operation:

- Sensor data: humidity, temperature
- Operating data: On/off status, operating mode, running times
- Device status data: Error codes, maintenance statuses
- Device data: Device ID, firmware version
- Connection data: Network status, cloud connection status

This data is transmitted to the Tuya IoT Cloud via the integrated Tuya module.

4. Who can access the data?

- End users: Access via the Tuya Smart app
- Manufacturer: No direct access to personal user data
- Platform provider: Tuya as operator of the IoT platform
- Third parties: Only if authorized by the user within the Tuya app

5. How can users access their data?

Device data can be accessed via the Tuya Smart app. The app displays device status and historical usage information. Data can be exported directly depending on the functions of the Tuya platform (e.g., display within the app, API access via Tuya if applicable).

6. Data use and purpose limitation

The data is used for:

- Providing the core functions of the dehumidifier
- Remote control and automation
- Fault diagnosis and operational stability
- Technical improvement of the platform by Tuya

Use for marketing purposes is carried out exclusively by Tuya in accordance with its privacy policy.

7. Data transfer to third parties

Data will only be passed on to third parties if the user activates corresponding integrations within the Tuya Smart app (e.g., voice assistants or smart home systems).

8. Protection of trade secrets

Internal technical information, algorithms, and production-related data are considered trade secrets and are not subject to data sharing under the EU Data Act.

9. Data security

Data is transmitted in encrypted form via the Tuya IoT infrastructure. Tuya uses technical and organizational measures to ensure the confidentiality, integrity, and availability of data.

10. Contact

Contact point for inquiries under the EU Data Act:

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